



NHS England and NHS Improvement

Issue 8 – Fri 29 May 2020

Here is an update of the work we are doing in response to COVID-19 updates, including that undertaken with our partners. We will continue to share information with you regularly via email. If you have any queries relating to any of this content, please contact

[england.covid-eolc@nhs.net](mailto:england.covid-eolc@nhs.net).

## Key messages and updates

### **Reminder of NHSE/I PEOLC guidance published so far**

Attached is an overview detailing the guidance published so far. Please always ensure you are using live links to download guidance to ensure you are accessing the most up to date versions, as some amendments are being made as circumstances change.

If you have any queries about guidance, please email [england.covid-eolc@nhs.net](mailto:england.covid-eolc@nhs.net).

### **Upcoming guidance**

The following publications are currently awaiting clearance and we hope to share with you soon:

- Letter to clinical system leaders regarding palliative and end of life care in the community
- Alternative routes to symptom management
- Standard operating procedure for children and young people

### **Changes to our weekly information sessions**

Following our latest session on 28 May 2020, we will now be holding our Palliative and End of Life Care webinars fortnightly, with the next one taking place on Thursday 11 June 2020 at 6pm.

We have received some really positive feedback from these sessions and are pleased they have proved to be helpful and a source of support, and we are committed to continuing with them.

For all future sessions:

- Slides and Q&As will no longer be circulated by email and will be uploaded to the PEOLC Practitioners' Network on Future NHS in the ['Webinar slides and Q&As folder](#)
- You can join the 500 people already on the PEOLC Network by emailing [Sherree.Fagge@nhs.net](mailto:Sherree.Fagge@nhs.net) to request an invite
- Our weekly emailed update is also saved to the Network and [updated here](#)
- Details around upcoming topics and discussions will be shared in our weekly emailed update and also on the Pers\_Care Twitter account

As ever, if you require any support or have any queries in the time between these sessions, please contact [england.covid-eolc@nhs.net](mailto:england.covid-eolc@nhs.net)

## Resources and guidance produced by other organisations

### **Provision of home care guidance**

Guidance for the home care sector was [published by DHSC on 22 May 2020](#) for registered providers, social care staff, local authorities and commissioners who support and deliver care to people in their own homes, including supported living settings, in England.

### **'Understanding what good looks like'**

On Tuesday 2 June at 1pm, Palliative Care Consultant, Saskie Dorman, will be [hosting an online event](#) to hear and share stories about what does and doesn't work, and what it takes to make it happen in the real world. You can sign up for tickets using the link above.

### **Public Health England (PHE) library of resources**

There now is a [suite of materials available on the PHE site](#) relating to COVID-19, including material in accessible formats.

## **Sharing good practice**

We know there is so much fantastic work happening out there and we would like to share this each week and through our channels. You can tag our Twitter account, @Pers\_Care in any tweets, and also send any stories or updates that you would like to share to [england.covid-eolc@nhs.net](mailto:england.covid-eolc@nhs.net)

### **Dying Matters Week 11-17 May**

We still have another couple of days of Dying Matters Week 2020 left and continue to promote conversations and encourage listening, around death and dying. We are supporting via our @Pers\_Care Twitter account to share NHS E&I and partner resources which aid PEOLC conversations, particularly around COVID-19.

Please use these hashtags to join conversations: #DyingMatters #PEoLC #PalliCovid #DyingToBeHeard

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## **Guidance produced by other organisations**

### **Having courageous conversations by telephone or video - guidance and podcast**

[These guidelines have been developed by the RCN](#) to support nursing staff who are having to initiate challenging and courageous conversations with patients remotely.

They have been designed using the principles for having such conversations in a face to face setting but with the need to do this remotely over the phone or potentially by video. The guidelines are designed in the context of the coronavirus (COVID-19) situation and they provide a framework and some useful pointers. There is also a podcast available to listen to, which supports this guidance.

### **Guidance for care of the deceased with suspected or confirmed coronavirus (COVID-19)**

This guidance, produced by DHSC, was updated on 12 May 2020 and [can be found here](#).

## **The Personalised Care Group**

Palliative and End of Life Care Team