

COVID-19 Palliative and End of Life Care Weekly Update

23rd April 2020

@Pers_Care
#Pallicovid

The webinar will be starting shortly.

Please remember to **mute your phone** and **introduce yourself** in the chat box – where are you from, what is your role?

NHS England and NHS Improvement



House keeping

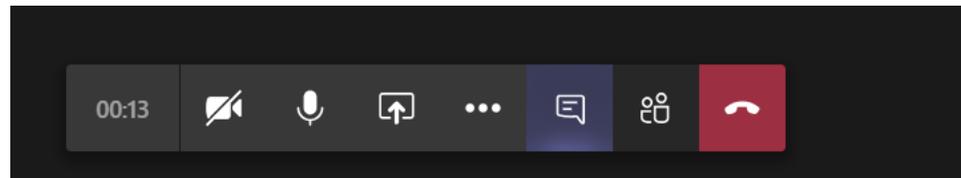


Mute – *All attendees are muted on entry to avoid background noise but please ensure that you **mute your own phone too***



Questions – *Please send your questions to the presenters via the CHAT box by selecting '**Everyone**' on the bottom right-hand side of your screen.*

Questions may be posted by attendees throughout this section. To access chat



Introduce yourself to everyone in the chat box - *Where are you from, what is your role? (If you are replying to someone specifically in the chat box use **@theirname**)*



Agenda



Update	Presenter	Role
1. National Guidance	Prof Bee Wee	National Clinical Director, PEO LC
2. Practitioners Network	Sherree Fagge	Head of Nursing, PEO LC
3. Hospice Grant Funding	Sue Bottomley	National Head, PEO LC
4. PPE Update	Laura Bolland	Senior Policy, PEO LC

Facilitated by

Phil Brough - Senior Programme Manager, Palliative and End of Life Care





Staying up to date

The following channels are available to keep up to date:

- These new weekly calls, every Thursday 6-7pm
- @Pers_Care Twitter account for regular updates – using #PalliCovid
- A dedicated COVID-19 mailbox for all queries relating to PEOLC – england.covid-eolc@nhs.net
- End of Life Care Practitioners Network. Contact Sherree.fagge@nhs.net to join

Published guidance and resources



Produced by NHSE/I

[Clinical guidelines for children and young people with palliative care needs in all care settings](#)

Published 17 April 2020

[Hospice funding announcement letter](#)

Published 16 April 2020

[Community health services, Standard Operating Procedure](#) appendix 5, Advice on support for people with palliative and end of life care needs in the community

Published 15 April 2020

[Advance Care Plan guidance and editable template](#)

Published 13 April 2020

[Update on anticipatory medicines at the end of life](#)

Published 10 April 2020

[Letter from Steve Powis and Ruth May re: maintaining standards and quality of care in pressurised circumstances](#)

Published 7 April 2020

[GP standard operating procedure](#) appendix 7, Advance Care Plan guidance and template

Published 6 April 2020

[Clinical specialty guide for palliative and end of life care in secondary care](#)

Published 28 March 2020



Produced by other organisations

[NICE Rapid Guidelines – Managing symptoms \(including at the end of life\) in the community](#)

Published 3 April 2020

[Discussing Unwelcome News: a framework for communication](#) - HEE e-LfH

Published 2 April 2020

[Macmillan Courageous Conversations Resources](#)

[Helix Centre end of life care toolkits for carers at home](#)

[Joint statement on advance care planning](#)

Published 30 March 2020

[Community Palliative, End of Life and Bereavement Care in the COVID Pandemic](#)

Published 30 March 2020 by RCGP and APM

[RCGP COVID19 Resource Hub](#)

[Association of Palliative Medicine - COVID-19 and Palliative, End of Life and Bereavement Care in Secondary Care - Role of the specialty and guidance to aid care](#)

Regularly updated – use APM homepage to access latest version

[COVID-19 Adult Social Care Action Plan](#), pg.23 ‘Supporting people at the end of their lives’

Published 15 April 2020 on gov.uk





Upcoming guidance

We are working on a number of further publications and hope to be able to share the following over the coming weeks:

- Alternative routes to symptom management
- Standard operating procedure for community palliative care services
- Standard operating procedure for children and young people hospice inpatient units
- Standard operating procedure for verification of death in a period of emergency
- Medicines re-use in care homes and hospices
- Information to support unpaid carers looking after someone with palliative or end of life care at home



EOLC Practitioners Network

- Online Community of practice
- Platform for sharing best practice, discussions, questions and events
- EOLC Practitioners Annual Conference
- 406 members (25% increase in March 2020)



❖ To join email: Sherree.fagge@nhs.net



Themes from the Practitioners network

Training

- -Verification of death training for support/care workers
- Links to resources around difficult conversations/bereavement training
- Training for nurses regarding verification of death
- Discussions around ambulance staff disconnecting syringe drivers to relieve other staff
- Advanced care planning over the phone
- Unpaid carer administration of PRN medication

General information Covid-19 and end of life care

- Sharing of guidance and protocols
- Return of deceased's belongings
- Process for certification of death
- Verification of death

Other

- Use of technology to keep patients and families connected at end of life.
- Support for staff (health and wellbeing) including staff who are redeployed (training)





Questions and Discussion



Hospice Grant Funding



- Wednesday 8th Chancellor announced up to £200 million grant funding to Hospices
- Funding will facilitate bed and community capacity in the hospice sector
- Capacity will support the discharge of Non Covid-19 Patients from Secondary Care creating capacity in secondary care for Covid-19 Patients
- A funding agreement is in place between NHSE&I and Hospice UK and guidance documents have been produced
- Hospice UK will distribute agreed funding to 220 member hospices in England, both adult and children's
- Thursday 9th the first tranche of funding of £67million was released by NHSE&I to Hospice UK
- CCG and LA commissioning of hospices locally through Business As Usual should continue and be unaffected by the Grant
- CCG and LA commissioning of hospices local specifically for Covid-19 response will be deducted from the grant funding



Hospice Grant Funding – Next Steps



- Hospice UK will distribute agreed funding to 220 member hospices in England, both adult and children's
- Community Tracker modified to map to grant funding and business continuity requirements implemented
- A grant review panel will be established to review capacity and set each month's grant funding
- Hospices will record twice daily capacity on the National Tracker and in a daily log submitted to NHSE&I via Hospice UK
- The Tracker and Log will be used to review and assess capacity required and set each month's funding levels
- Hospice UK will submit a monthly report to the Grant Review Panel
- Details of CCG and LA Covid-19 specific commissioning will be collected and collated
- The published formula for defining each month's funding will be applied and the capacity and funding agreed
- Funding will be distributed by via Hospice UK on the first Banking day of each month





Questions and Discussion



Personal Protective Equipment



- Latest guidance on the use of PPE can be found [here](#)
- Letter sent to Local Resilience Forums on 12th April outlining the process for accessing PPE for a range of services including hospices and adult social care
- The process outlined in the letter was:
 - Business as usual/NHS Supply Chain
 - Access through 7 social care wholesalers:
 - Careshop
 - Blueleaf
 - Delivernet
 - Countrywide Healthcare
 - Nexon Group
 - Wightman and Parrish
 - Gompels Healthcare Ltd
 - Local Resilience Forum
 - National Supply Disruption Review Line – only able to provide emergency supplies
Not intended to be used all the time



- However, we recognise that many services (we have been working closely with hospices and palliative services) have consistently experienced issues accessing sufficient quantities of PPE kit at all points of the process
- We have been liaising closely with DHSC and Supply Chain colleagues to ensure they understand the issues being experienced and to help identify a sustainable solution





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